

# EXHIBIT E

**U.S. Postal Service**  
**CERTIFIED MAIL RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

7000 0520 0020 8192 2903

Postage	\$	Postmark Here
Certified Fee		
Return Receipt Fee (Endorsement Required)		
Restricted Delivery Fee (Endorsement Required)		
Total Postage & Fees	\$	

Recipient's Name (Please Print Clearly) (To be completed by mailer)  
**Adolf Quintana**  
 Street, Apt. No., or PO Box No.  
**8611 Villa Point #122**  
 City, State, ZIP+4  
**Orlando, FL 32810**  
 PS Form 3800, February 2000 See Reverse for Instructions

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

**1. Article Addressed to:**

**Adolf Quintana**  
**8611 Villa Point #122**  
**Orlando, FL 32810**

**2. Article Number (Copy from service label)**

**7000 0520 0020 8192 2903**

PS Form 3811, July 1999

Domestic Return Receipt

102595-00-M-0952

**COMPLETE THIS SECTION ON DELIVERY**

A. Received by (Please Print Clearly) B. Date of Delivery

C. Signature **Adolf Quintana**  
 X Addressee

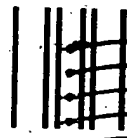
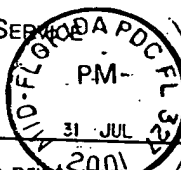
D. Is delivery address different from item 1? ☐ Yes  
 If YES, enter delivery address below: ☐ No

**3. Service Type**

- ☐ Certified Mail ☐ Express Mail
- ☐ Registered ☐ Return Receipt for Merchandise
- ☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

UNITED STATES POSTAL SERVICE



First-Class Mail  
 Postage & Fees Paid  
 USPS  
 Permit No. G-10

• Sender: Please print your name, address, and ZIP+4 in this box •

MAILROOM

AUG 06 2001

**KNOBBE, MARTENS, OLSON & BEAR, LLP**  
**620 NEWPORT CENTER DRIVE, 16TH FLOOR**  
**NEWPORT BEACH, CA 92660**

**JBB/TRAVL9.033GEN**

# **Knobbe Martens Olson & Bear LLP**

*Intellectual Property Law*

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Sixteenth Floor  
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James B. Bear  
jbear@kmob.com

July 20, 2001

## **VIA CERTIFIED MAIL**

Adolf Quintana  
8611 Villa Point #1221  
Orlando, FL 32810

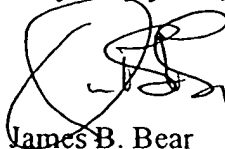
Re: U.S. Patent Applications filed December 1, 2000  
SYSTEMS AND METHODS OF ON-LINE BOOKING OF CRUISES  
SYSTEMS AND METHODS OF COMPARING PRODUCT INFORMATION  
SYSTEMS AND METHODS OF DISPLAYING CRUISE LINE PRICING  
DATA  
SYSTEMS AND METHODS OF MAINTAINING CLIENT RELATIONSHIPS  
SYSTEMS AND METHODS OF MATCHING CUSTOMER PREFERENCES  
WITH AVAILABLE OPTIONS  
Our Ref. Nos.: TRAVL9.002A/017A/018A/019A/020A

Dear Adolf:

This letter is our final follow-up to our letters dated December 13, 2000 and April 10, 2001 which included a copy of the above-identified patent applications along with copies of the corresponding Declarations and Assignments.

As of this date, we have not received any contact from you regarding the above-referenced matters. Thus, we have no choice but to inform that United States Patent and Trademark Office of your unwillingness to cooperate. Further, we acknowledge that your lack of response to our letters evidences your refusal to sign the Declarations and Assignments. If our understanding is not correct, you must contact us immediately. Otherwise, we have no choice to file the formal documents for the above-referenced applications without your signatures.

Very truly yours,



James B. Bear

San Diego  
619-235-8550

San Francisco  
415-954-4114

Los Angeles  
310-551-3450

Riverside  
909-781-9231